

CUSTOMER INFORMATION: PET OWNERS

Marine Atlantic is not only committed to providing you with an enjoyable sailing experience, we're committed to ensuring a comfortable journey for your pets as well. If you have any questions on the points described below, please contact one of our customer service staff.

- When outside your vehicle and on Marine Atlantic property and vessels, your pet must be on-leash and muzzled.
- Leashes and muzzles are available for sale in the terminal cafeterias.
- Please be a responsible pet owner and let your pet exercise prior to boarding.
- Pet owners are required to clean up after their pets onshore and onboard.
- Customers can transport their pets either by (a) leaving their pet in their vehicle or (b) booking a space for their travel kennel in advance.
- If you do not have a travel kennel with you and/or you do not have a kennel space reserved, your pet must remain in your vehicle at all times on the vessel.
- Our staff onboard will provide you with directions to the kennels.
- Once the voyage begins, passengers are not allowed on the vehicle deck to visit their pets. Please ensure your pet(s) have everything they will need for the voyage prior to leaving your vehicle.

